



The brightest minds in finance

Mastering Operational Risk, Resilience, and Crisis Management

Gain essential skills to manage operational risk and build operational resilience

This three-day hands-on Mastering Operational Risk, Resilience, and Crisis Management program is designed to equip finance professionals with the knowledge, skills, and tools to manage operational risk effectively and build resilience in their organizations. The curriculum provides a comprehensive coverage of risk management, including strategic, financial, operational, and reputational risks, while also emphasizing the importance of organizational resilience to adapt and thrive in an ever-changing business environment. It also covers crisis management when risk management does not prove to be effective enough.

Through a combination of presentations, engaging workshops, group discussions, practical exercises, and insightful case studies, this program offers an intensive learning experience designed for finance professionals seeking to strengthen their understanding of risk and build resilience in a dynamic business landscape.

How you will benefit

By attending the program, you will

- Gain an understanding of risk management, including strategic, financial, operational, and reputational risks
- Attain skills and tools to manage operational risk effectively
- Build operational resilience across all company functions from a finance perspective
- Increase your preparedness for crisis management when risk management is not effective enough
- Develop a risk-aware culture and governance within your organization
- Identify and mitigate fraud and counterparty risks
- Gain an understanding of cybersecurity and information risks
- Develop a comprehensive risk management strategy

Who should attend

To fully benefit from this **Mastering Operational Risk, Resilience, and Crisis Management** program, participants should possess a good grasp of finance, accounting, strategy, or general management. Additionally, a willingness to further explore the program topics and apply them to their respective organizations is highly recommended.

This program is suitable for individuals holding various roles such as CFO, COO, Head of Finance, Chief Investment Officer, Portfolio Managers, ALM professionals, CTO, Head of IT, Managing Directors, and Non-Executive Directors.

Please contact us should you feel the need to verify your level of knowledge.

Program at a glance

Mastering Operational Risk Management and Building Resilience

- Introduction to Operational Risk Management and Resilience Building
- Crisis Management: Realities and Playbook
- Developing a Risk-aware Culture and Governance

Advanced Operational Risk Management, Resilience Build-Up, and Crisis Preparedness

- Financial and Operational Risk Analysis
- Identifying and Mitigating Fraud and Counterparty Risks
- External Risk Analysis and Resilience Building
- Financial Risk Scenario Planning

Cybersecurity, Information Risk, and Sustaining a Resilient Organization

- Understanding Cyber and Information Risks
- Assessing IT and Cybersecurity Risks
- Protecting Intellectual Property and Managing Information Risk
- Embedding Risk and Resilience into the Organization
- Developing a Comprehensive Risk Management Strategy

3 days | € 3,750 | Check AIF.nl for dates

The expert

Meet the brightest minds in finance. Learn from the world's leading finance academics and experienced corporate executives.



With more than 15 years of experience, Tobias Jaeger is a distinguished expert in risk management and organizational

resilience. Capitalizing on his multiple C-level experiences and his successful entrepreneurial ventures, Tobias has built his career on the motto "safeguarding the guardians" of capital, whether human, financial, intellectual, social, or reputational.

Throughout his career, Tobias has directly addressed or advised clients who faced complex challenges in operational risk management, covering a broad spectrum from fraud, theft, extortion, ransom, deception, and attempted kidnapping, to money laundering, sabotage, and corporate espionage. Having worked in several countries, such as the United States, United Kingdom, Germany, The Netherlands, South Africa, and Brazil, Tobias provides a unique global perspective on risk management and resilience.

As an executive educator, he consistently draws upon his multifaceted background to develop engaging, relevant, and insightful courses, seminars, and workshops. These offerings equip participants with the essential skills and knowledge needed to navigate the intricate landscape of risk and resilience within their organizations.

Holding a B.Sc. in International Business from Maastricht University and Texas A&M University, Tobias has a solid academic foundation that complements his extensive practical experience.

Enrolling & practical information

Enrollment requirements

AIF considers each enrollment application carefully to ensure the quality and level of the program is maintained and that participation of candidates is beneficial to both themselves and their organizations. The general prerequisite for all AIF programs is the possession of an academic or equivalent degree, as well as proficiency in English and practical experience.

Accommodation

AIF has special corporate rates available for participants at a number of hotels in central Amsterdam.

Certificates

An AIF certificate of attendance is awarded to all participants who successfully complete the program.

Program location

The programs are held in the center of Amsterdam, within an easy walk from Amsterdam Central Station, and within 30 minutes from Schiphol international airport.

Program fees

Program fees include tuition, all comprehensive program materials, books, and any software that is required for the program, as well as luncheons and daily refreshments. Accommodation is not included.

In-company programs

For information on how AIF can add value to your organization via a tailored in-company program, please contact AIF directly at: +31 20 246 7140.

Ready to learn more? Find your program and reserve your place at **AIF.nl**

Amsterdam Institute of Finance connects you with the brightest minds in finance from world-renowned business schools. For more than 30 years, more than 15,000 ambitious professionals from over 100 countries boosted their careers at AIF. Become part of the AIF Alumni Network, connecting you to peers from more than 1,200 organizations.

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